

NOVA AUTOMOTIVE WINDOW FILM WARRANTY

Disclaimer of Warranties NOVA's products must be stored, handled, installed, used, and maintained in accordance with instructions provided by NOVA, and this Limited Warranty is conditioned upon compliance with all such instructions. Copies of NOVA's guides are available from NOVA at the address listed below. You may also obtain these materials by contacting NOVA at 0468 383 888 or on NOVA's website at NovaAdvanced.com.

This Limited Warranty does not cover defects caused by:

1. Non-compliance with NOVA's guides or instructions. This includes exposure to physical abuse, chemical abuse (e.g., harsh cleansers and solvents), thermal abuse or shock, misuse, or any other failure to follow NOVA's installation and maintenance guidelines.
2. Improper storage, installation, handling, and/or use of the Product.
3. Damage not resulting from manufacturing defects that occur while the Product is in the customer's possession.
4. Unreasonable or unintended use of the Product.
5. Products installed with known or visible manufacturing defects at the time of installation, including, but not limited to scratches, scuffs, scrapes, chips to the tinted surface.
6. Stains, and scratches.
7. Damage to the tinted surface due to improper wash techniques, automatic car washes, or incorrect wash tools that may cause abrasion, or by third parties not authorized by NOVA.
8. Scratches, scuffs, scrapes, chips to the tinted surface.
9. Damage caused by collision, accidental damage, vandalism, fire, hail, flood, surface rust, rail dust, physical damage, paint overspray, or glass manufacturer defects, which may be covered under a manufacturer's protection plan.
10. Use in non-automotive applications.

Any information or suggestion by NOVA with respect to the Products concerning applications, specifications, or compliance with codes and standards is provided solely for convenient reference and is made without any representation as to accuracy or suitability. You must verify and test the suitability of any information with respect to the Products for your specific application.

Limited Product Warranty (Swift and Eclipse – Lifetime Non-Transferable) NOVA expressly warrants to the original owner that, for the lifetime of the vehicle as long as the original owner retains ownership (the "Warranty Period"), NOVA will cover defects in the NOVA Automotive Window Film (the "Product(s)") such as discoloration, fading, bubbling, peeling, cracking, and delamination. This Limited Warranty applies only to NOVA's Swift and Eclipse Window Film products that are professionally installed in the manner recommended by NOVA.

NOVA will, at its option, remove or replace the Product without charge if the Product fails or does not perform as warranted solely due to a manufacturing defect within the Warranty Period, subject to the exclusions set forth in this Limited Warranty. If NOVA elects to replace the Product, NOVA will arrange for an authorized installer of its choice to remove and reapply the Product to areas determined by NOVA in its sole discretion to be covered by this Limited Warranty.

NOVA will cover parts and labor. The replacement of the defective film is the exclusive remedy for all Swift and Eclipse products covered under this Limited Warranty. During the entire Warranty Period, NOVA's obligation as to repair or replacement shall be limited to the repair or replacement with products that are available at the time of the repair or replacement and shall be limited to the specific Product that fails due to a manufacturing defect. Any repaired or replaced product shall also remain subject to the Warranty Period, and any repair or replacement shall not extend the original Warranty Period or start a new warranty period. These are the exclusive remedies for all products covered under this Limited Warranty.

Transferability This Limited Warranty is non-transferable. The warranty is valid only for the original owner of the vehicle in which the NOVA Swift or Eclipse Window Film was originally installed. No transfer to subsequent owners or other properties is permitted, and NOVA's obligation under this warranty cannot be assigned or assumed by any third party.

Claim Process You may obtain coverage under this Limited Warranty by providing NOVA with proof of purchase and a detailed description of the purported defect. To pursue service under this Limited Warranty, you must notify the authorized NOVA installer who performed the installation in writing, including the claimant's name, phone number, address, installation address (if different), product identification, and a description of the defect.

Warranty Disclaimer The warranties set forth herein are the only warranties made by NOVA in connection with these products. NOVA cannot and does not make any implied or express warranties with respect to the product, and disclaims all other warranties, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. Products sold by NOVA are sold only to the specifications set forth by NOVA in writing.

Other than the Limited Warranty set forth herein, NOVA makes no other warranties, express or implied. NOVA's sole obligation under this warranty shall be the repair or replacement of non-conforming products, or, at NOVA's option, the return of the product and a refund of the purchase price. Buyer assumes all risk whatsoever as to the result of the use of the products purchased, whether used singly or in combination with any other products or substances.

Limitation of Liability No claim by the buyer/owner of any kind, including claims for indemnification, shall be greater in amount than the purchase price of the products to which damages are claimed.

In no event shall NOVA be liable to the buyer/owner in tort, contract, or otherwise for any special, indirect, incidental, consequential, reliance, statutory, punitive, or exemplary damages, including but not limited to lost profits, loss of use, loss of time, loss of revenues, inconvenience, loss of business opportunities, damage to goodwill or reputation, or loss of data, even if advised of the possibility of such damages or such damages could have been reasonably foreseen, in connection with, arising out

of, or as a result of the sale, delivery, servicing, use, or loss of use of the products sold hereunder, or for any liability of the buyer to any third party with respect thereto.

Contact Information: Any questions concerning this Limited Warranty should be addressed to:

NOVA Address: 23 Chambers Road, Altona North VIC 3025 Attention: Warranty Department Phone: 0468 383 888 Website: <https://novaadvanced.com> Email: hello@novaadvanced.com

Notes and additional terms

- Swift and Eclipse are branded lines under NOVA, both covered by the same non-transferable lifetime warranty for the original vehicle owner, subject to the same exclusions and limitations described herein.
- For any claims, please keep documentation of installation date, installer details, and product identification to streamline processing.
- This document may be updated from time to time; the version in effect at the time of installation governs the rights and remedies of the parties.